



## Program Rules

### Program Period:

January 9th, 2023- December 31, 2023

### Enrollment:

Participants must complete the online profile on this website to participate in this program. Customers cannot begin earning Reward Points until this profile has been submitted. Customers must also submit a W-9 before any points will be issued.

### Eligibility:

Customer must be current and in good standing with Mars Supply at the time of purchase to receive and redeem Reward Points. Delinquent accounts may be subject to termination in the program and/or loss of Points. If your account becomes inactive for a period of 18 months as defined by not visiting the rewards website or making a redemption, your Points may be forfeited at Mars Supply's discretion.

### Reward Points Issuance:

Once a minimum purchase threshold has been met, the enrolled and qualified customer will earn Points as detailed below:

- 2 points per dollar on qualified purchases up to your Bonus goal.
- 6 points per dollar on qualified purchases above your Bonus goal.
- Participants will earn additional bonus points on featured vendor products that will be run at various times throughout the program period.

### Minimum Purchase Goal:

Qualified Purchases, defined as any invoiced product from Mars Supply, will earn points retroactively to January 1, 2023, after your minimum goal is hit. Points earned prior to hitting your minimum purchase goal will be in a pending status until the goal is minimum met. Pending points may not be redeemed.

### Tracking Your Points:

Your points balance is updated monthly on the "Statement" page of this website and can be viewed at any time by logging in using your User ID and the Password you registered upon enrollment. Additionally, Point eStatements will be sent to you each month.

### Point Redemption:

Provided your account is in good standing, enrolled customers can redeem their Mars Supply Reward Points anytime during the program for their choice of rewards from the online catalog. If you have any questions about an award, contact Client Services [here](#), or call Award Headquarters at 800-989-7601 prior to redeeming.

To redeem online simply log in using your User ID and Password and browse through the rewards. Gather your award selections in the shopping cart and check out when you're ready. Once redemptions are submitted, you'll receive an acknowledgement of your redemption and you'll be prompted to complete or confirm your shipping information. A confirmation number and other important information will be sent following your completion of the shipping page. Be sure to print and retain a copy of this for future reference. A minimum of three weeks advance reservations are required to book your desired travel itinerary. Merchandise and Certificate Rewards will be delivered within 2 to 4 weeks of the redemption.