



MARS SUPPLY

YOUR INDUSTRIAL SUPPLY PARTNER

Mars Supply Return Policy

If you're not completely satisfied with your purchase, you can return it for an exchange or refund within 30 days from the invoice date. Returns may be subject to restocking fees.

The following types of items are not returnable:

- Special ordered
- Made-to-order
- Products altered in any way.
- Items in a broken pack or damaged condition
- Software

Return Procedure:

Contact customer service at **1-800-862-6093** to request a Return Material Authorization (RMA) number. Returns will not be accepted without an RMA number.

- A copy of the RMA paperwork must be included with your return.
- All returns must be in their original, undamaged manufacturer packaging.
- Please refer to the RMA form for the return address.
- Credit will be issued following receipt and inspection of your return.
- Discrepancy claims for discrepancies or damage in shipment must be made within 7 days of receipt of merchandise.

If you have questions about our return policy, please contact our customer service team for assistance.